Volunteer Survey Results

Active Sussex supports volunteers by recruiting, retaining, up skilling and rewarding volunteers. Volunteers in Sussex were asked to complete a survey in April 2014. The purpose of the survey is to find out what they want, what type of learning would they prefer, how active they are and how they can be supported. The findings are summarised below:

Total Responses
42
45% male
55% female

28.5% are aged 31-40
the highest age group
25 were sport makers
17 were not sport makers
59% sport makers
41% not sport makers

26 are active volunteers in sport (78%)

How many hours do you volunteer every month?

<table>
<thead>
<tr>
<th>Hours</th>
<th>Sport Makers</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>0-5</td>
<td></td>
<td>35%</td>
</tr>
<tr>
<td>6-10</td>
<td></td>
<td>14%</td>
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<tr>
<td>11-15</td>
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<td>14%</td>
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<tr>
<td>16-20</td>
<td></td>
<td>17%</td>
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<tr>
<td>20+</td>
<td></td>
<td>17%</td>
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</table>
35% would like short-term volunteer opportunities

9% would like long-term volunteer opportunities

62% would like both

What opportunities would encourage you to volunteer more often?

1. High profile events
2. Multi-sport events
3. Locality

What support could you benefit from?

Training – (coaching courses)
What rewards would motivate you to volunteer more?

1. Appreciation/thanks
2. Free kit or tickets to events
3. Training and job opportunities

Would you like to see more training workshops organised?

- Yes: 75%
- No: 25%

Would you go to a volunteer convention if it were organised?

- Yes: 73%
- No: 27%
Would you prefer an e-learning approach to training?

Yes = 51%
No = 49%

Do you like the monthly volunteer e-news?

Yes = 88%
No other format of communication was wanted

The idea of a volunteer app was not popular with 62% in favour of the website

List of other organisations used to source volunteer opportunities:

Facebook
Twitter
Chichester Students Union
Games Maker 2012 opportunities
Do-it
Volunteer Centre
What does this all mean?

✔️ We will continue to communicate via the e-news
✔️ The new Sussex volunteer website will be our main asset and tool
✔️ We may develop an e-learning approach in the future
✔️ Training/workshops are still popular and we will continue to offer them
✔️ Continue to reward and recognise worthy volunteers
✔️ Source short term and long term opportunities
✔️ Find high profile events
✔️ Continue to offer a coaching bursary for coaching courses